



Training Evaluation Form

52 Evaluations Completed

Training Session: Politics of Cooperation

Thank you for attending this training session. The favour of your feedback would be appreciated. Your feedback is used to make changes/alterations to the program, provide feedback for improvement to the presenter and may be used to further promote this workshop.

Please respond to the following items by placing an "X" in the appropriate box.

	Absolutely Fabulous *****	It Rocked! ****	So, So ***	Better Luck Next Time **	Sorry, but... *
The workshop was well organized.	<u>28</u>	<u>24</u>			
The content and scope met my expectations.	<u>23</u>	<u>24</u>	<u>5</u>		
The workshop notes covered the subject adequately	<u>23</u>	<u>22</u>	<u>3</u>	<u>1</u>	
The presenter's preparedness for the course and knowledge regarding the course content	<u>44</u>	<u>7</u>			
The presenter's ability to add value/information beyond the scope of the course	<u>42</u>	<u>9</u>	<u>1</u>		
How much of the information covered in this workshop was new to you?	100% <u>2</u>	80% <u>21</u>	60% <u>13</u>	40% <u>10</u>	20% <u>5</u>
Which term best describes your overall experience?	Excellent <u>32</u>	Very good <u>16</u>	Good <u>2</u>	Fair	Poor

What was the most important thing you gained from this workshop?

- Formalized structure for mediation.
- Reminder of skills – very beginning overview of mediation.

- Reinforce information/techniques that I knew/used already.
- Varying techniques for mediation. (x2)
- Really great – really engaging presenter!
- Knowledge / new techniques.
- I will definitely use the concept of prioritize personally with my children and professionally.
- New info on compromise vs. prioritize; role of mediator to maintain control of the session.
- Liked that it showed me how to structure mediation sessions / info pertinent to any form of intervention.
- Boundaries for mediation. The need for mediator actually being in control of the session.
- Compromise vs. prioritize.
- Language to use, managing impasse.
- More practical tips and ideas / well shared. New ways of approaching mediation – have background, but learned some fresh approaches.
- Renewed interest in learning about mediation.
- Enthusiasm to seek further information and learning.
- The concept of “issue” vs. “interest”.
- How to deal with power imbalance, violence.
- Practical examples and approaches to common issues.
- Role plays were great in demonstrating how to manage the resistance and focus on prioritizing and interests.
- The general information of mediation and also the extra info given when talking about different situations Gary has dealt with.
- Enhanced awareness of tools to use when mediating.
- Use of specific language e.g. explaining compromise vs. prioritize – would not have thought of that and I will definitely take this away.
- Setting ground rules and winning is not the goal – it is meeting the best option.
- Good overall understanding of mediation.
- Focus on position vs. interest / compromise vs. prioritize.
- The idea of having a 100% relationship with the child, versus time with the child – develop plan to maximize relationship.
- Difference between compromise vs. prioritize (very interesting in personal and professional life!).
- Staying in control, being neutral, setting ground rules – recognizing when mediation is not working.
- The importance of setting ground rules as well as the importance of prioritize instead of compromise.
- Refreshed my memory on the general concepts of mediation.
- Points about mediation and steps for same.
- Strategies to use when at an impasse with two parties. I liked compromise vs. prioritize!
- Steps of mediation / how to manage impasse / compromise vs. prioritize.
- The importance of having 100% relationship with child as opposed to 50/50 in custody situation.
- You can have 50/50 custody or 100% relationship.
- The importance of focusing on interest over position – prioritizing.

- There is so much “mediation” that happens in the role of a social work aside from formal mediation – these skills have been helpful.
- Lots of new information. Lots of help with actual mediation – how to implement.
- To reach a solution that will be beneficial to all parties we need to prioritize.
- Process of mediation.
- Importance of controlling the mediation session and importance of setting and enforcing ground rules to facilitate helpful engagement.
- The importance of not being drawn into client’s intensity.

Comments for/about the presenter:

- Interesting.
- Well done – nicely presented.
- Knowledgeable, grounded. Thank you.
- Great presentation! (x2)
- Super session – Great Job! Fabulous opportunity to avail of a presenter in the city.
- Very engaging and knowledgeable. Informing and interesting.
- Wonderful job. Wish you could have stayed longer and covered more material. Have a safe trip home!
- Great, very entertaining. Well prepared and knowledgeable – wish it could have been longer. Great idea for a full day workshop.
- Great presenter – kept me focused. Love your style of mediation. Great use of analogies.
- Great Job! Plan to watch your TV show.
- I really enjoyed the compromise vs. prioritize idea – it’s a new “strengths based” way to present an idea that participants are more likely to warm up to. You are a dynamic presenter. I love the show!
- Excellent, engaging, full of examples. Thanks for this opportunity!
- Very knowledgeable, able to bring his experience to the topic. Relaxed style of presentation.
- What a dynamic, interesting presenter!! Would love to have a lot more time with you Gary to hear your experiences and insights.
- Continue to do your wonderful work and thank you for coming to NL.
- Fantastic job. Can’t wait to see your show.
- Great enthusiasm for the topic! It would be helpful to have a day long or two day workshop next time with more interaction and group work (e.g. small groups).
- Gary was fabulous, great energy and confidence from him. Kept me engaged and interested in the topic.
- Great job. Really enjoyed the session. Very dynamic. Would have liked if Gary had done the role of mediator in the role plays. I think the group would have benefitted more from it.
- Great presentation – hope to have another future opportunity to hear more from you!
- Great! Funny and kept my attention while learning. Can’t beat it!
- Great sense of humor.
- Would have liked to see some conflict resolution strategies to complement this but only if longer as all info presented important!!! Thanks.

- I greatly appreciate this workshop as helped me gain perspective/ideas on my own mediation sessions.
- Knows the subject matter, very interactive and interesting. Shared relevant information that can be used in my social work practice.
- Excellent – very interesting and entertaining.
- Lot of content for short time.
- Excellent! Interesting! Practical!
- Enjoyed very much.
- Fabulous! Very knowledgeable and well spoken. Would have liked to see Gary participate in the role plays.
- Excellent presentation. Might want to consider participation in the role play. Would have loved to see Gary in action. Well spoken...Thanks so much.
- Great workshop! Would have liked an all day session to cover topics more in-depth.
- Mr. Direnfeld is a fabulous presenter, very well informed, very knowledgeable and an excellent speaker. This presentation could have been a full day. Was much more info to be covered. Too much content for ½ day.
- It would have been helpful to have presenter demonstrate mediation skills in role play. Thanks and blessings!
- He was very engaging and gave me a way to consider new options for how to get over/ beyond an impasse. Good use of humor.
- Great presenter, very knowledgeable and great at keeping people engaged.
- Engaging energetic presentation.
- Very engaging and presented a lot of valuable information for practice. Amazing job!